## BIDDING DOCUMENTS FOR DEDICATED CIR INTERNET LINE ON FIBER OPTIC AT AYUB TEACHING HOSPITAL ABBOTTABAD

S. No	PARTICULARS	Bandwidth	Rates of CIR 80 mbps including all taxes
1.	Dedicated internet line CIR	80 Mbps	
2.	IP Pools	8 IP's	

## Terms and condition for installation of CIR internet dedicated fiber line

- 80 Mbps CIR/ dedicated internet bandwidth is required over Fiber Optic Cable provider must have its own installation Setup.
- The internet connectivity along with all related devices / equipment e.g. switches, routers, modules, convertors for PRI/Ethernet etc. will be directly terminated in the Data Center of ATH.
- Redundant/ secondary/ back-up links must be the same (Fiber Optic Cable) in case of any failover. In case of any major fault or damages to the physical media (Fiber Optic Cable primary), the internet connectivity may be provided via secondary Fiber connection for the time being with same speed (Not more than 5 working hrs). If the ISP/ vendor fails to restore the internet service over primary media within the given time frame, Rs. 1,000 per hour will be fined.
- Internet connectivity from Primary to Secondary links must be auto swapped in case of any failover.
- Vendor / firm will also provide 1 pool of 8 live IPs to ATH
- To keep the internet connectivity up to its maximum extent and running, Services Level Agreement (SLA) uptime should be 99.30%.
- The equipment/ hardware supplied by the supplier shall be brand new and complete with all
  respects. The devices/ equipment delivered by the vendor must be compatible to the existing
  network connectivity.
- The Contract will be valid for One year from the date of issue of order. However, it can be further extended to further 1 Year upon the performance of the internet service provider.
- All civil work e.g. installation, excavating, digging (soft & hard), curing, tunneling, configuration
  and testing of the Fiber Optic Cable within the premises of ATH will be the responsibility of the
  vendor/ firm.
- The cabling (any type) must be properly tagged/ numbered and there should not be any hanging
  or uncovered wire. Furthermore, installation of I/O, Crimping, Racking and related equipment/
  devices must also be the liability of vendor
- The ISP should be able to provide online usage report through web. The ISP must provide a usage report i.e. MRT Graph that can be accessed directly by Technical Staff of ATH.
- The services provided by the vendor/ firm must support all kinds of error-free network traffic including Voice, Data and Video Streaming etc.
- Vendor shall be responsible for installation/ setting-up of the equipment/ devices i.e. ODF (Optical Fiber Distribution Frame), Joint Enclosure and Media Convertor along with Auto failover device etc.

 The maximum period allowed for installation of complete Internet Services are set to be 10 days from the award of the contract to the Vendor.

Network Administrator
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