DETAIL SPECIFICATION OF DEDICATED CIR INTERNET LINE ON FIBER OPTIC AT AYUB TEACHING HOSPITAL ABBOTTABAD.

S. No	Particular	Bandwidth	Rate of CIR 100 MBPS including all taxes
1	Dedicated internet line CIR	100Mbps	
2	IP Pools	8IP's	

- 100 Mbps CIR/dedicated internet bandwidth is required over Fiber Optic Cable provider must have its own installation setup.
- The internet connectivity along with all related devices/equipment e.g. Switches, Routers, modules, converters for PRI/internet etc, will be directly installed in the Datacenter of ATH.
- Redundant/secondary/ backup links must be the same (Fiber Optic Cable) in case of any failover
 or damages to the physical media (Fiber Optic Cable Primary), the internet connectivity may be
 provided via secondary Fiber connection for the time being with same speed (not more than 5
 working hrs). If the ISP/vendor fails to restore the internet over primary media within the given
 time frame Rs. 1000 per hr's penalty will be imposed.
- Internet connectivity from primary to secondary links must be auto swapped in case of any failover.
- Vendor/ firm will also provide 1 pool of 8 live IP's to ATH.
- To keep the internet connectivity up to its maximum extent and running, services level agreement (SLA) uptime should be 99.99%.
- The equipment / hardware supplied by the supplier shall be brand new and complete with all
 respect. The devices / equipment delivered by the vendor must be compatible to the existing
 network connectivity.
- The contract will be valid for one year from the date of issue of work order on performance basis; however, it can be further extended to further 1 year upon the performance of the internet service provider.
- All civil work e.g. installation, excavating, digging (soft & hard), curing, tunneling, configuration
 and testing of the Fiber Optic Cable within the premises of ATH will be the responsibility of the
 vendor/ Firm.
- The cabling (any type) must be properly tagged / numbered and there should not be any hanging or uncovered wire. Furthermore, installation of I/O, crimping, racking and related equipment/ devices must also be the liability of vendor.
- The ISP should be able to provide online usage report through web. The ISP must provide a
 usage report i.e. MRT Graph that can be accessed directly by Technical Staff of ATH.
- The services provided by the vendor / firm must support all kind of error-free network traffic including Voice, Data and Video Streaming etc.
- Vender shall be responsible for installation /setting-up of the equipment /devices i.e. ODF (Optical Fiber Distribution Frame), Joint Enclosure and Media Converter along with Auto failover device etc.
- The maximum period allowed for installation of complete internet services are set to be 10 days from the award of the contract to the Vendor.
- In case of poor service the contract can be cancel any time.

Network Administrator MTI, ATH Abbottabad