



**MEDICAL TEACHING INSTITUTION
AYUB TEACHING HOSPITAL**

Procurement & Material Management Department

MINUTES OF GRIEVANCE REDRESSAL COMMITTEE MEETING

DATED.19-06-2026 AT 09.30 AM.

A meeting of the Grievance Redressal Committee was held on **19-06-2026 (Friday) at 09.30 am**, in the office of Senior Manager, Procurement & Material Management Department MTI-ATH-Abbottabad. The meeting was chaired by **Wg Cdr (R) Asghar Khan**, Senior Manager, Procurement & Material Management Department MTI-ATH-Abbottabad (Chairman, Grievance Redressal Committee MTI-ATH-Abbottabad).

The agenda of the meeting:-

- a. Grievances regarding tender of **Laboratory Chemical Reagents on Rental Basis**.
- b. Grievances regarding tender of **Laboratory Chemical (General Items)**.

The following officers attended the meeting:-

- | | | |
|----|--|--------------------------|
| 1. | Mr.Zeeshan Gul
Accounts Officer MTI-ATH | Member |
| 2. | Dr.Anila Riyaz
Chairperson Pathology Department MTI-ATH | End-user/Co-opted Member |
| 3. | Dr.Muhammad Basharaat Khan
Assistant Professor, Pathology Department MTI-ATH | End-user/Co-opted Member |
| 4. | Mr.Asif Nawaz Khan
Head of Pharmacy Services Department MTI-ATH | Technical Expert |

Meeting Proceedings:-

The meeting commenced with the recitation of the name of Almighty Allah. The Chairman opened the agenda and invited discussion on the matter:-

After the uploading of the Technical Evaluation Committee Report regarding the tender for **Laboratory Chemical Reagents on Rental Basis** and **Laboratory Chemicals (General Items)** on E-PADS, different firms submitted grievances through E-PADS regarding the said tenders.

The committee reviewed the grievances submitted by the firms and raised various questions regarding the tender process and the grievances received through E-PADS. The committee thoroughly examined the relevant record and carefully considered all grievances submitted by the participating firms.

After detailed deliberations and examination of the available record, the committee addressed and redressed the grievances of the firms as follows:

1. **M/s AM Sales & Services.**

The firm submitted the certificate without a reference number, issuance date and signature of Chairperson Pathology. Furthermore, the firm did not submit its Income Tax Return for the year 2025 through E-PADS which is mandatory. Therefore, the firm is considered non-responsive and is disqualified from the said tender.

2. **M/s Global Health Care**

The blood culture machine was not advertised nor required by the End-user.

3. **M/s Taqi Enterprises.**

The matter will be discussed on the opening of financial bids.

4. **M/s Al-Khair Traders.**

- a. Coagulation analyzer (Helena) and Hematology analyzer (Erba H 360) are CE approved and as per specification of end user, the machines should be FDA or CE approved, hence both machines are qualified
- b. End user mark discussed and will remain the same.
- c. ISO 13485 and cGMP is not equivalent certificates as cGMP issue by Regulatory Body of exporting country and ISOs issued by independent body.

5. **M/s Agile Medical Supplies (SMC-Private) Limited.**

The Urine Analyzer machine quoted by the firm is CE approved, hence it is bid are approved and qualified

6. **M/s Global Clinical Cura Pvt Ltd.**

It was mandatory to have DRAP registration certificate, application to DRAP cannot be entertained as per Medical Devices Act/DRAP Act 2012.

7. **M/s Global Marketing Services.**

It was mandatory to have DRAP registration certificate for quoted machines, application to DRAP cannot be entertained as per Medical Devices Act/DRAP Act 2012

8. **M/s Burhani Enterprises.**

The firm did not submit its Income Tax Return for the year 2024-2025 through E-PADS which is mandatory. Therefore, the firm is considered non-responsive and is disqualified from the said tender..

It was mandatory to have DRAP registration certificate for quoted machines, application to DRAP cannot be entertained as per Medical Devices Act/DRAP Act 2012

.The meeting concluded with a vote of thanks from the Chair.

Asif Nawaz Khan

Head of Pharmacy Services Department MTI-ATH
(Technical Expert/Member)

Dr.Anila Riyaz

Chairperson Pathology Department MTI-ATH
(End-user/Co-opted Member)

Dr.Muhammad Basharat Khan

Assistant Professor (Pathology Department) MTI-ATH
(End-user/Co-opted Member)

Zeeshan Gul

Accounts Officer MTI-ATH
(Member)

Wg Cdr (R) Asghar Khan

Senior Manager (P&MMD) MTI-ATH
(Chairman Grievance Redressal Committee)

MEDICAL TEACHING INSTITUTION, AYUB TEACHING HOSPITAL, ABBOTTABAD

Mandatory Documents for Laboratory Chemical Rental Reagent Basis

Name FIRM: AgileMed Pvt Ltd

S.No	Documents (Mandatory)	Documents Status	Page No
1	Manufacturer/Importer and shall be registered with DRAP or Authorized Distributors of Manufacturer/Importer (Importer)	Attached	13
2	100% compliance to specification	Ok	
3	Income tax registration	Attached	154
4	a. last year income tax return b.active on ATL	Attached	6,10,11,25,15 4
5	a Sales tax registration b.active on ATL	Attached	33,11,12,161
6	Last year bank statement	Attached	121,122
7	Performance certificate issued by the MTI ATH end user (Pathology Dept.)	not applicable	
8	Integrity Pact on a judicial stamp paper	Attached	7
9	a) Under taking on judicial stamp paper (Hard copy as well as upload on E-PADS) for the following: 1 Bidder is NOT blacklisted in any Govt. (Federal, Provincial or Local) or a public sector Organization. 2 No employee of Ayub Teaching Hospital is shareholder in the company business.	Attached	8
Qualified			

Handwritten signature
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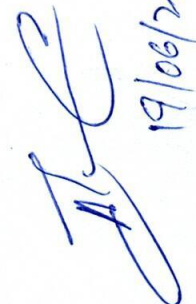
PART -III

AYUB TEACHING HOSPITAL, AMTI, ABBOTTABAD
 TECHNICAL EVALUATION PERFORMRA FOR LABORATORY CHEMICAL REAGENT ON RENTAL BASIS (FY 2026-28)

M/S: AgilMed Pvt Ltd

S No	A	B	C	D	G	H	Total Marks
1.	Names of Product offered	Credibility & certifications: ISO, CE, FDA & OR its equivalent certificate.	Good Declaration certificate of the quoted item issued by Pakistan customs.	Last 05 years performance Certificate from Govt Health institution in country/ private health institutions register with Health care commission. One Certificates = 03 Marks Two Certificates=06 Marks Three Certificates =10 Marks attested by CEO/Senior executive of the Firm	Technical Staff Engineer (05) Marks 1. Biomedical Engineer (05) Marks 2. Technicians (02) Marks 3. Sale Staff (02) Marks 4. Staff Training Certificate (01) Mark	Valid documents of the FBR showing financial turnover of the firm for the last one year. Maximum of 10 marks will be awarded in the following manner. Financial Turn over of PKR < 10millions =0 Marks. Financial Turn over of PKR10 to < 30 millions =2 Marks. Financial Turn over of PKR 30 to < 50millions =4 Marks. Financial Turn over of PKR 50 to < 70 millions =6 Marks. Financial Turn over of PKR 70 to < 90millions =8 Marks. Financial Turn over of PKR 90 million & above =10 Marks	10 Marks 10 10 10
	Urine Analyzer						10 Marks 02 42

Total Technical Score 50 marks (Qualifying percentage is 70% which is equal to 35/50 marks)

19/06/26



19/6/2026

19/6/26
 AgilMed Pvt Ltd

